

Visit to Srebrenica



Coppola: "Security Situation in Srebrenica is satisfactory"

EUPM is closely monitoring security preparations for the upcoming Srebrenica commemoration

Head of EUPM Brigadier General Vincenzo Coppola visited Srebrenica on 22 June in order to assess the security plans designed by the RS police and the local community for the 11th of July commemoration ceremony. The Head of Mission's visit aimed to reassure the local community that the EUPM are closely monitoring the security area.

"Let us recall that all previous events passed peacefully, and that credit must be given to the work of the RS police in achieving this," said Brigadier General Coppola. "I have no reason to believe that this will be different this year."

After laying a wreath at the Potocari Memorial, where more than 2,000 identified victims of the Srebrenica massacre are buried, Coppola met with Uros Pena, the RS Director of Police, and Abdurahman Malkic, the Mayor of Srebrenica, to discuss security arrangements for the upcoming commemoration.

"According to our findings on the ground and despite some recent issues within the area, the general situation, from a policing aspect, remains calm," Coppola told them. "I am convinced that the RS police, in part-

nership with the local community, will continue to work together to ensure that the commemoration day passes with the dignity and respect it deserves."

EUPM's Head of Mission said that the general situation in Srebrenica, from a policing aspect, remains calm, and ensured that EUPM will continue to actively contribute to the RS policing and security arrangements in accordance with the mission's mandate.

Director Pena reiterated the strong support of the RS police to Mayor Malkic, insisting that he should not hesitate to call upon him if he has any concerns or requests.

"The commemoration day should not be considered as a high risk event, but rather as a religious ceremony to pay tribute to victims," Malkic concluded. "The organizational board is taking the necessary security measures, as would be the case for any other event, and the RS police will be there to ensure that everything runs smoothly."

The three men welcomed the constructive atmosphere of their meeting and decided to stay in close contact prior and until the event. ■

By Ann Vaessen

Editorial

Speaking With One Voice

The discussion that took place at the latest meeting of the Peace Implementation Council Steering Board covered all of the main issues facing Bosnia and Herzegovina - thoroughly and candidly - and by

Tuesday afternoon there was a clear and unanimous view of what must now be done to move this country out of political deadlock and back on the road to Europe.

My objective during the past six months has been to identify the causes of Bosnia and Herzegovina's current crisis and work to forge a consensus in the international community on how to respond to it effectively. Such a consensus emerged from this week's meeting.

I am obliged to point out, however, that the progress that was made was not the result of the constructive engagement of Bosnia and Herzegovina's Presidency at the meeting. There was not one contribution, but three separate and contradictory contributions.

The Declaration issued by the Steering Board represents a much-needed reality check. The reality is this: more than a year has been squandered as a handful of politicians have reverted to name-calling political fantasy, in the process abandoning constructive debate and effective policy-making. This has meant that Bosnia and Herzegovina has slipped behind its neighbours in terms of Euro-Atlantic integration, which is the overriding aspiration of the population.

The international community understands what has happened and will not abandon the people of Bosnia and Herzegovina to the whims of a small number of politicians. The meeting of the PIC Ste-



■ Christian Schwarz-Schilling

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PSC Banja Luka makes giant leaps

If you ask our colleagues from the Public Security Centres (PSCs) in Banja Luka and Doboj they will tell you that they are in the most interesting place you can be as a member of EUPM: amongst the local police.

Comprising of four Crime Advisers, respectively Françoise Bessaguet, Jean-Laurent Heyraud, Salvatore Ferrara and Murat Firat, and two Language Assistants, Mirjana Susnica and Ermin Ejupovic, the team says they thoroughly enjoy their daily contacts with their local counterparts, with whom they have developed good relationships and a high level of cooperation. Moreover, they are in the first row when any kind of progress is made - the best reward you can get.

You say that intensive communication with your counterparts is of crucial importance for your work, as you must have a good insight on the activities of the PSCs. What does a typical working day look like for you?

Françoise: As a matter of fact, we have daily contacts with our counterparts, starting with our morning meetings. Working days at the Public Security Centre in Banja Luka sometimes look like a marathon, as we have to juggle with local police meetings, Projects Implementation Board meetings, projects inspections, Security

Forum meetings, EUFOR meetings, etc. We also monitor major investigations, receive and analyse some complaints...and enjoy a coffee break if we have time!

As we are located within the PSC building, we also have a lot of informal encounters every day. We enjoy good cooperation with everyone, whether with the management, the uniform police, the respective CID departments or the secretaries. Our doors are always open for them: for advice or assistance for the preparation of meetings, for example. We are also always available for citizens who want to meet with EUPM representatives.

It looks pretty dynamic and demanding. Does the PSC team in Doboj have a similar schedule?

Murat: Since we are not physically located in our area of responsibility, (i.e. the Doboj Field Office was closed last year and incorporated into the Banja Luka Regional Office) we have a somewhat different schedule. The first thing we do when we arrive in the morning is to check the reports that have come in from the Doboj PSC. We then get in touch with our counterparts to get more information. We travel to Doboj two or three times a week to meet with them. Our cooperation with them is excellent and very professional. Whenever they have information which

may be of importance to EUPM, they automatically forward it to us.

Ermin: We travel to Doboj approximately twice a week and those occasions are the only opportunities we have to 'escape' from the office and paperwork. I enjoy field visits and meetings with our counterparts. However, whenever needed, just like these days when my colleague Mirjana is on leave, I cover both PSCs, which makes my job quite hectic. The days then go by incredibly fast.

Françoise, since you have been with the Banja Luka Regional Office for three years, you are the best person to assess what has improved or changed in the work of the PSC...

When I compare with what I saw three years ago, a lot has been achieved! The PSC has made giant leaps forward. At the managerial level, for instance, meetings have become much more structured. The 'boss' knows exactly what he wants, but also what he doesn't want anymore. The PSC Chief analyses all aspects of the situation on a daily basis - crime rates, traffic accidents, visible police patrols etc. - and he expects clear answers and actions from his subordinates. I have also noticed some progress with regard to the professionalism of the local police, namely with regard to the way they deal with problems and how they tackle very serious crime cases. Unfortunately, they still haven't got sufficient equipment and funds for training sessions, seminars etc. The lack of funds is a persisting obstacle to further progress.

We have also noticed a lot of public awareness campaigns on the prevention of drug or alcohol abuse, drunk driving, traffic safety, juvenile crime etc.

What are your current priorities?

Françoise: It is difficult to select a few priorities because everything is so important. Of course, our main priority is to achieve progress with regard to the Organised Crime Main Targets. We have regular meeting with our counterparts to take stock of progress in that domain. But it is also important to follow up on major crime investigations, the implementation and inspection of projects etc.



■ EUPM Crime Adviser Françoise Bessaguet in her office at the Public Security Centre in Banja Luka



■ From left to right:
EUPM Crime Advisers Salvatore Ferrara, Murat Firat, Françoise Bessaguet and Jean-Laurent Heyraud

Jean-Laurent: My personal goal is to improve our relationship and our cooperation with the local police, although I agree with my colleagues that there is currently a very good atmosphere in our area of responsibility. Since my first day, I have noticed a high degree of professional and personal behaviour in the PSC.

Salvatore: Our counterparts are aware of EUPM's objectives and needs, although sometimes it is quite difficult for them to act and report under the supervision of

both their Ministry of Interior and because of some conflicting interpretations of the book of rules by the local police on the one hand, and international agencies on the other.

I have been a member of the Doboj PSC team since last year, and I can say that, day-by-day, my understanding of the issues and needs of my local counterparts keeps increasing. I think that respect is the key to a fruitful cooperation. ■

By Sladjana Lizdek

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ering Board made real progress in charting a way forward, and it held out the prospect of a rapid improvement in the situation, if the deadlock can be broken in core areas.

I have been engaged in the affairs of this country for a decade and a half and have seen time and again how - with a little discipline and good will - contradictory positions can be reconciled and a joint position can be adopted for the common good.

This discipline and good will is currently lacking in the Presidency. This institution - which should represent and speak on behalf of the entire population of this country - came to the Steering Board meeting in disarray, its three members presenting positions that were totally incompatible with one another.

They did this in front of the entire international community, which had gathered to review ways to help this country more effectively. In this way, they provided the best possible illustration of the wisdom of the earlier PIC decision to keep the Office of the High Representative open and the need to retain Bonn Powers.

I have seen bickering mayors and municipal officials resolve their differences. I cannot believe that Zeljko Komšić, Haris Silajdžić and Nebojša Radmanović cannot resolve theirs too. These are experienced politicians who exercise real authority. This should make it easier, not more difficult, for them to serve the people who made them the foremost representatives of the country.

The Presidency has a responsibility to articulate common cause and collective solutions - this is not its prerogative, it is its obligation. When they take their seats on the Presidency, the three members cease to have the status of mere party politicians - their duties are wider and deeper than that, and this week the three members of the Presidency failed to discharge those duties in a manner compatible with their office.

The Presidency's failure to present any kind of united front helped forge as great unanimity as I have ever seen at an international meeting. Unlike the Presidency, the PIC Steering Board - France, Germany, Italy, Japan, Russia, Turkey, the United Kingdom and the United States, as well as the European Commission - came out of Monday and Tuesday's discussions speaking clearly and with one voice. ■

By Christian Schwarz-Schilling

Peace Implementation Council

Steering Board deplores 'reform deadlock'

Political Directors of the Peace Implementation Council (PIC) Steering Board met in Sarajevo on 18 and 19 June. The BiH Presidency and the Chairman the Council of Ministers participated in the meeting.

The Steering Board expressed "grave concern at the current political situation in Bosnia and Herzegovina", and the "near total deadlock, since April 2006, in the peace implementation and the reform process required for a Stabilisation and Association Agreement (SAA)."

Regarding the current situation in Srebrenica, participants welcomed the appointment of Ambassador Clifford Bond as the High Representative's Envoy and the creation of a Srebrenica Coordination group. However, they adopted a very firm position with regard to the status of Srebrenica, reminding that the status of any unit of government within BiH can only be changed in accordance with the relevant constitutions and laws.

The Steering Board thanked outgoing High Representative Christian Schwarz-Schilling for his contribution to peace implementation, and welcomed the new High Representative and EU Special Representative Miroslav Lajčák, who will take up his duties on 2 July. ■

Enthusiasm and charisma

For almost two years, Jusuf Zornic has been the most famous face of the Sarajevo police and the first point of contact for news-thirsty journalists.

Jusuf says he likes the everyday challenges that go with the job. It is always interesting and dynamic. There is no single minute to relax. Although this hectic lifestyle demands some personal sacrifices, Jusuf says the satisfaction you get from the job definitely makes up for it.

"It is our obligation to represent the institution in the most positive light," he says. "We always have to be very careful, as any mistake could reflect negatively on the credibility of the entire institution."

Unlike many of his school mates, Jusuf has never dreamt of joining the police service. In 1985 some rather strange circumstances - he did not want to tell us more - made him make the move and he says he has never ever regretted it.

There is a lot going on in Sarajevo...

Jusuf and his two colleagues - a journalist and an administrator - are in charge of briefing the Ministry's senior staff on the latest news, of drafting information for the website or press releases for the media, as well as developing and implementing campaigns.

"We receive between 10 and 15 media inquiries every day," Jusuf explains. "We then need to draft answers, identify adequate interlocutors and, organise interviews when possible."

His main motivation is his team, consisting of Mico Letic, Josip Bilandzija, Nebojsa Maric, Hana Korac and Djemal Murga, who

are behind each of the Ministry's media activities.

"I am doing everything I possibly can to 'steal' them from their regular duties and make them work on awareness-raising activities with me," Jusuf confides.

"We were pioneers in the field of public affairs"

Jusuf is very grateful to EUPM for enhancing the role of public relations in policing in BiH.

"You have done a marvelous job in drawing our managers' attention to the importance of our work and in strengthening our capacities," he says.

The Spokespersons Forum was established by EUPM in January 2006. At the time, it was a real challenge to gather people from various law enforcement agencies and areas in one 'classroom', let alone have them truly function as a single body.

"We have now developed a good level of cooperation and openness amongst each other," Jusuf says. "And it is our unanimous position this happened thanks to your professionalism and openness. The fact that you were available at any moment prompted us to act the same way."

The Spokespersons Forum is growing stronger and stronger, promoting the all-importance of media and public relations within the police service.

"We are all very proud of being the pioneers in this area," Jusuf goes on. "No other body like this one exists in any other institution. We need to continue to upgrade our professionalism and to improve the work of our public affairs offices."



■ Jusuf Zornic at the Kid's Fest in Sarajevo

A call for more financial and human resources

Asked whether he faces any major obstacles in his daily work, Jusuf puts the emphasis on the lack of human and financial resources.

"I am very lucky to have four people helping me out," he says. "Some spokespersons are completely alone."

As to financial resources the budget, Jusuf pleads for the recognition of public affairs as a budget item in its own right.

"In order to reach this point, we need to raise our managers' awareness about how important public affairs are for the efficiency of police work," Jusuf says.

"There is no product which can be sold without a good marketing strategy," he insists. "No matter how good a job is done, it will go unnoticed unless properly promoted."

Your obligation, our security is the best campaign ever

Jusuf believes that the Accountability Campaign is the best developed and implemented campaign so far.

"This is definitely the most important campaign for the police service as such," he says. "I think that police from other countries could rightly be envious of the results achieved."

His team will continue focusing on accountability well after the official end of the campaign.

"Most of our community policing projects are aimed at kids," Jusuf explains. "When you provide a child with the proper education, you can rest assured that they will grow up free of any prejudice towards the police."

Jusuf spends every spare moment fishing with his friends.

"Owing to one of my colleagues from the Commissioner's Cabinet, Dragan Miokovic, I can sometimes get a weekend off and enjoy fishing," he laughs. "He is always willing to step in, and I would like to send him special thank you via your magazine." ■

By Monja Koluder



■ Jusuf (first right) at the 'Saturday with police' event at the Sarajevo Zoo



Kid's Festival: EUPM organises Police Day

On 14 June EUPM hosted a whole day of activities - a Police Day - as part of the Kid's Festival.

Law enforcement agencies from all parts of Bosnia and Herzegovina gathered at Skenderija with their patrol vehicles, motorbikes, special equipment and police dogs. All ingredients were there to turn the children's encounter with their police into an unforgettable experience.

"Traffic safety was the focus of our workshop," says Nebojsa Maric, a Police Officer from the Sarajevo Canton in charge of community policing. "We designed an entertaining and funny quiz to advise the

little ones on how to behave in traffic and raise their parents' awareness."

Every child received a brochure on traffic safety to bring back home as a reminder of the traffic safety lecture they got at the Kids Fest.

The Ministry of Interior of the Ljubuski Canton has its own school traffic safety patrol, consisting of four little police officers who were all there to distribute brochures and 'regulate traffic' on the Skenderija plateau.

"I am a member of the traffic section of the 'Marko Marulic' school in Ljubuski," 13-year-old Sandra says proudly. "I participated in a similar activity in Ljubuski some time ago, when we distributed leaflets on the importance of the 122 emergency number."

"I firmly believe that the presence of the police at the Kid's Festival is very efficient," says Damir Cutura, Spokesperson of the Ljubuski police. "We want to show that those days when kids were scared of police officers are gone."

Members of the forensics team of the Federation Police Administration were also present, displaying their entire 'CSI equipment'.

"I am so excited," cheers Sanja, a 15-year-old girl from Mostar. "I have always wanted to see how a polygraph functions in reality and I got a chance today. You know, I am a big fan of the 'CSI Miami' TV series."

But the Brcko motorcyclists got their fan club too.



"I want to be a motorbike police officer when I grow up. This is so cool," said 10-year-old Mladen, from East Sarajevo.

Nine-year-old Mirna, from Kakanj, preferred the dog unit: "It is amazing how smart these animals are. I did not know that they can be so helpful to the police."

The Police Day took place within the framework of the ongoing *Your Security, our obligation* campaign, which is being implemented by EUPM and BiH law enforcement agencies throughout the country.

"When talking to the kids, I realised how much they appreciated the programme of our Police Day," says Danka Tesic, Spokesperson of the Public Security Centre of East Sarajevo. "I think we managed to strike the right balance between awareness-raising and entertainment." ■

By Monja Koluder



EU-Western Balkans police Liaison officers meet in Sarajevo

The German Presidency, supported by EUPM, organised the EU-Western Balkans Police Liaison officers meeting in Sarajevo on 20 and 21 June.

The meeting allowed for information exchanges among representatives of EU Member States, the Council Secretariat, the Commission, EUROPOL, EUPM, EUPT and SECI, as well as with the representatives of the Western Balkans states Albania, BiH, Croatia, FYROM and Serbia (Montenegro did not attend). ■



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Border Police organises PR training for senior staff

The BiH Border Police organised a Public Relations (PR) techniques and methods training for fourteen senior staff members in scope of the police accountability concept on 19 and 20 June.

This training session offered a chance to gain professional knowledge in the field of public relations, relations with media and public appearances in media.

"Effective communication with citizens and professional relationships between police and media are of key importance for the successful outcome of police activities," says Mark Wise,



Deputy Chief of EUPM's Press and Public Information Department.

Overall, participants seem to be very enthusiastic about the training.

"The quality of training has improved and systematized the knowledge I already had," says Novo Blagojevic, Chief of the Field Office Bijeljina. "The PR science is evolving on a daily basis and there is always something new to learn."

Predrag Crnogorac, Inspector in the Internal Control and Professional Standards Unit appreciated the practical part of the training: "It was a good exercise. We had a mock press conference which we jointly analysed afterwards and drew useful conclusions."

Nijaz Softic, Chief of the BiH Border police Field Office Bosanska Gradiska/Gradiska, finds the training well planned and presentations organised adequately.

"It was particularly useful that the lecturers paid a significant attention to the participants' behaviour in front of the camera and their attitude towards journalists while talking to them," he says. "These are very important details."

The participants received certificates testifying the successful completion of the PR training. ■

By Alma Efendic, Border Police Spokesperson

EU Affairs

EU Presidency: Portugal takes over from Germany



Portugal will take over the Presidency of the Council of the European Union from Germany on 1 July.

The Presidency will have to deal with the difficult question of the status of Kosovo. Besides boosting cooperation between the EU and NATO, the Portuguese also plan to strengthen the EU's relations with Mediterranean and African countries, with a particular emphasis on Muslim states.

Since the EU has pledged to get out of the current deadlock on the Constitution by the end of 2008, Portugal will have to move negotiations forward as much as possible.



The Council of the EU is also the main decision-making body with regard to the European Security and Defense Strategy and thus to EUPM.

Portugal will be replaced by Slovenia on 1 January 2008, which will be followed by France for the second half of the year. ■

By Ana Lalic

Facts and figures about Portugal

- Portugal joined the EU in 1986 together with Spain.
- The last time the country presided over the Council of the EU was in 2000.
- Jose Socrates, the Prime Minister, and thus Head of the Portuguese government, will preside over the Council of the EU. Another Portuguese key player in the European Union is Jose Manuel Barroso, the current President of the European Commission.
- Portugal is a Republic. The current President is Anibal Cavaco Silva.
- The Ambassador of Portugal to Bosnia and Herzegovina is Antonio Botelho de Sousa.



If you want to get to know more about the Portuguese Presidency, consult their website: <http://www.eu2007.pt/>

BiH police donate 'Bingo' prize to children with special needs



The Federation Television has never been as safe as on 15 June, when around 90 police officers and spokespersons from throughout BiH - a symphony of uniforms - gathered in their studio to participate in the famous *Bingo* TV show and donate as much money as possible to those who most need it.

All in all, police officers won 9,000 KM and donated the whole sum to the *Dr Miroslav* Institute for the rehabilitation of children with special needs in Banja Luka and the *Bakovici* Institute for the mentally disabled in Fojnica.

"I cannot believe that I scratched the 10,000 KM maximum prize," cheered Zeljka Dujkovic, Assistant to the Shift Leader of the Doboj 1 Police Station, who was subsequently entrusted with the difficult task of choosing the organisations to which all prizes would be donated.

The participation of police officers in the *Bingo* TV show was part of the Accountability Campaign *Your security, our obli-*

gation, which is being implemented by EUPM and law enforcement agencies throughout the country.

"The *'Bingo'* show is an excellent opportunity to promote the campaign, as it is the most watched TV program in the country," said Josip Dominkovic, Spokesperson of the Posavina Canton police. "It showed the unity of all police agencies in their efforts to enhance their partnership with citizens. With this donation we have shown that the police truly care for citizens' needs."

Referring to the campaign's slogan, EUPM's Spokesperson Vedrana Dimitrije-

vic appealed to citizens to also fulfill their own 'obligations', namely by supporting police in their daily work. She mainly urged citizens to report incidents and crimes to their police service, no matter how trivial they may seem.

The aim of the *Your security, our obligation* campaign is to strengthen police accountability, highlighting the fact that the police service has an important role to play within the communities in which they work and live.

Although the campaign officially ends in the next few days, everybody in the police is determined to ensure that these types of activities continue and become a regular part of their work.

There can be no end to their efforts to continue developing a more professional partnership with citizens, respecting their needs and striving towards a safer and brighter future in BiH. ■

By Vedrana Dimitrijevic



'Police and citizens together' in Bijeljina

Within the framework of the *Your security, our obligation* campaign, the Public Security Centre of Bijeljina invited citizens and school children on 8 June to spend some time together, have fun and learn something about police work.

Police officers distributed promotional material to citizens, including a brochure called *'Police and citizens together'*, with tips on how to protect properties, especially during the holidays, or what to do in case of crime and drug addiction in the family. A substantial part of the brochure is devoted to children and traffic safety.

Security forums and Public Complaints' Bureaus

In order to reach out to citizens and create a safer environment for everyone, the Bijeljina Public Security Centre plans to implement a number of activities through security forums organised at the municipality level.

Spokesperson Dragomir Peric explained that the Bijeljina police will also try to enhance cooperation with the media, insofar as they play a crucial part in investigations.



Thanks to the media, the police can also call upon citizens to give them any useful information about criminal offences or perpetrators.

Citizens also welcomed the Public Security Service's plan to open Public Com-

plaints' Bureaus in all police stations. These bureaus will provide citizens with any kind of information they may need, and liaise with police officers on public requests and complaints. ■

By Selveta Hot

New members

The mission gives a warm welcome to the following colleagues who have recently arrived as part of the Finnish, French, German, Icelandic, Dutch, Norwegian, Spanish and Norwegian contingents!



FINLAND



Kaarlo ASKOLA is our new **Liaison Officer to EUPOR**. He joined the Border Guards in 1975 and moved to the Helsinki Police Department in 1984. He was later transferred to a police dog unit (K9) as a patrol officer and trainer in shooting and special tactics, before joining the Finnish National Special Taskforce as a marksman and tactics instructor. In 1998 he enrolled at the Police Academy to study towards a senior officer's degree, subsequently being appointed Acting Commander of the Special Taskforce for three years. In 2003 he began working for the Electronic Surveillance Unit of the National Bureau of Investigation and is now the Deputy Head of that unit in charge of field operations. He previously worked for EUPM in Sarajevo from 2004/5. He is 51 years old and is married, with three children who are all over 20 years old. He enjoys all sports, especially hiking...in Lapland!



Henrik SNELLMAN has recently joined **EUPM SIPA** at the **Sarajevo Headquarters** as an adviser in the fight against human trafficking. He has been a police officer for 26 years, working in a small police department on the west coast of Finland. He belongs to a small minority of Swedish-speaking Finns (approx. 6% of the Finnish population). This is his fourth mission abroad (UNDOF in Syria and Israel 1988, IPTF in Zagreb, UNPREDEP in Skopje 1996 and OSCE in Tetovo, Macedonia 2002). He describes himself as 'some kind of sport freak', doing all kinds of physical training. He used to run marathons, but nowadays 'it is just to keep in shape', he says. He jogs and cycles, and also likes playing tennis, golf, canoeing, and skiing (cross-country and slalom). Henrik has just turned 50 and is married, with two grown-up daughters.



FRANCE



Jérôme BUAILLON is a 40-year-old captain who joined the police in 1990 and spent most of his time in the Criminal Department (Drug Unit) in Paris. Before joining the mission, he was working in the French Regional Training Department of Rennes, in Brittany. In EUPM Jérôme works as a Quality Control Officer within the JPCCD at **MHQ Sarajevo**. Although this is his first EU mission, he has worked on some criminal cases in England and the Netherlands before. He is married, with two children. His main hobby is to play the guitar in a band, but he also enjoys running and fishing.



Marc NICOLAS works as a Crime Adviser at the **Regional Office in Mostar**. He joined the French Gendarmerie 27 years ago. After having spent a few years in a police station, he was appointed Head of a Rapid Response Unit, before moving to Avignon, in the South of France, as Station Commander. This is his third international mission, (Albania, as a trainer at the Police Academy of Tirana (WEU) from 1999 to 2000 and Kosovo UNMIK from 2002 to 2003). He is married, with four daughters and during his free time, Nicolas is fond of travelling, cooking and...computers.



Despite his English-sounding name, **Donald WRIGHT** is a member of the French contingent. He has recently been appointed Crime Adviser in **EUPM's Field Office in Bijeljina**. He joined the 'Gendarmerie Nationale' in 1982. Five years later, he was transferred to a Divisional Crime Investigations Department as a Crime Scene Officer and Officer in Charge of Investigations. In 2004 he was appointed Commander of a Station located in Villeneuve-sur-Lot, in the Southwest of France. Donald has got quite a lot of experience regarding missions abroad. He worked with the WEU MAPE in Romania from June to December 2005, with the WEU MAPE in Albania from 1998 to 1999 and with EUPM in Travnik from 2002 to 2004. He is 53 years old, married with three daughters... whom he blames for his grey hair! Whenever he has some free time, Donald enjoys collecting stamps or piloting micro-lights.



GERMANY



Hans-Peter SAEMANN is the new Team Leader at the Travnik Field Office. He has been a police officer for 30 years and his current rank is 'Senior Captain'. He started his career in 1977 and has since held a number of positions including Deputy Station Commander. Since 1999 he has been the Deputy Leader of a Mounted Police Unit in Stuttgart. This is Hans-Peter's third mission abroad. He was with UNMIK in Kosovo from 2000 to 2001 and with EUPM in BiH from 2003 to 2004. Hans-Peter is married and has a 18-year-old daughter. This will be his last mission because his wife "has also done three missions, taking care of the family" while he was abroad. When he is off duty he enjoys running, cycling and travelling around his beautiful country and reading books.



ICELAND



Jonas HELGASON is 43 years old and has been with the Reykjavik Metropolitan Police for almost 18 years. He has recently joined EUPM's **Field Office in Pale** as a Crime Adviser. Back in Iceland, he served as a Detective Inspector with the Financial Crimes Unit. He graduated from George Washington University, with a degree in International Relations and History. He is married, with four children. He is a self-confessed football nut and collected football shirts, with the aim of owning all 92 shirts from the Football League, for several years. He also enjoys reading, salmon fishing and travelling.



NETHERLANDS



Hans KUIPER has been working with the 'Royal Marechaussee', a police unit with a military background, for 35 years. His last post was at Schiphol, the International Airport of Amsterdam. For 11 years, he managed two crime teams, mainly dealing with organised crime, including human trafficking, drugs trafficking etc. He has participated in numerous missions before. He worked with the Multi-national Forces and Observers in the Sinai, Egypt, in 1993, for UNPROFOR in ex-Yugoslavia in 1994, for UNIPTF in Zvornik in 1996, for EUPM I at the Tuzla International Airport in 2003 and, last but not least, for EUPM II at the **Regional Office in Tuzla** in 2007.



Frank MASTE has recently joined EUPM's **Field Office in Livno** as a Team Leader. He has worked with the regional police force of Haaglanden, close to The Hague, for 25 years, both in uniform and as a member of the Criminal Investigations Department. Until April 2006 he worked as a Senior Inspector in a socially deprived area with ca. 125,000 inhabitants from 47 ethnic minorities. Following a reorganisation, he was transferred to a tactical Crime Squad investigating organised crime. Frank is not married, but lives happily with his girlfriend Susan. This is his first mission. In his free time he is a passionate race biker and a trainer of police dogs. And, last but not least, he is an elected member of the Municipality Council of Zoetermeer.



Frans MOORMAN recently joined the **Field Office in Pale** as a Crime Adviser. Frans is 50 years old and has been with the police for 29 years. He works in the most southern region of the Netherlands, near the border to Belgium and Germany and thus deals with a lot of drugs-related crime. Since 1993 he has been mentoring/coaching new police officers. For the last five years he has been responsible for monitoring and advising police chiefs and other internal and external actors about the benefits of 'learning by doing' during the 3- or 4-year education of cadets. Frans is also a free-lance examiner. This is his first mission. He has been married for 28 years, and has two sons (Kasper, 20 and Florian, 15) who are both students and excellent musicians.



Willem PENNINGs has recently joined EUPM's **Field Office in Travnik** as a Crime Adviser. Back in the Netherlands he works in the Crime Investigation Department for the Regional Police Force of the eastern part of the Netherlands. Willem has been with the police since 1978, starting off as a general officer. He has also been a member of the Riot Police for 22 years and has worked as a trainer at the Police Academy. Willem is 50 years old and divorced, with two daughters, (16 and 20 years old). He is fond of sports and building and renovating houses. He is also likes photography, gardening...and his "special hobby", as he calls it, is bee-keeping.



Thomas ROMME is 53 years old and joined the Dutch police force over 36 years ago. During those years he had several jobs, all of them in uniform, but the last 13 years he has worked as an inspector in a police team of approximately 60 officers in Tilburg, in the South of the Netherlands. Thomas was appointed to the **Inspection Team in Banja Luka**. This is his first mission. He is married and has two grown-up sons. Their oldest son is single and still lives at home, whereas the youngest lives together with his girl-friend in a village close by Tilburg. In his free time, he likes to read, go to the gym, cycle and listen to music from the 60-ies and 70-ies.



Albert ROSKAM joined the Dutch police in 1969, and started with executive work 'on the street'. For more than 10 years, he worked with the traffic (high-way) police - in a Porsche 911 (the patrol car in the '70s and '80s)! He graduated from the Dutch Police Academy in 1987. His experience ranges from community policing to integrated security strategy, traffic policing and general leadership. This is his first mission. He has recently joined the **Sarajevo Regional Office** as a Human Resources and Internal Control Adviser. He is married, with five children and six grandchildren which he is very proud of. He celebrated his 54th birthday in the first days of his mission together with his wife and his closest colleagues.

Huub VANKAN, a 54-year-old police officer from the area of Maastricht, has recently joined EUPM as a Border Police Adviser at Sarajevo International Airport. He started in 1970 at the Police Academy in Arnhem and since then had a very varied career, holding posts times as a detective, times as a member of the bomb squad or a dispatcher. He was appointed Civil Aviation Investigator at the Maastricht Airport in June 1990 and joined the 'Royal



'Marechaussee' in 1994 in order to be able to stay in that position. This is his second mission in BiH, as he worked for the IPTF in Modrica from August 1998 to May 1999. Hubert is married, with 3 children and 1 grandchild. In his free time, he breeds horses. You may also be surprised to know that he used to breed sheep (150 ewes).



NORWAY



Dag Hagerup ANDERSEN has recently joined the **Joint Programme Development and Coordination Department (JPCCD)** at the **Sarajevo Headquarters** as a Project - and LNO Coordinator. He has been in the police for over 30 years and held the position of Chief of Personnel/Superintendent in the Vestfold Police District, approximately 10 miles South of Oslo. He has also spent ten years at the Norwegian Police Academy and has fulfilled various managerial tasks with regard to administration, project management and the inspection of police activities. This is his first mission abroad. In his free time, he is an archery competition shooter and fond of MC-driving (he is a member of the 'Blue Knights'). Dag is 52 years old and married, with four children.



SPAIN



Ana Isabel MENDEZ is the only female member of the Spanish Guardia Civil Contingent. She was appointed to the **Border Police Field Office in Capljina**. She joined the police in 1997 and first worked with the Border Police in Santurce, in the Basque region. Before coming to the mission she was managing a team of 20 'Guardias Civiles' in Villaviciosa, in the Asturias. This is her first mission abroad and she looks forward to meeting colleagues from other European countries. She likes Bosnia and Herzegovina and plans to enjoy her favourite hobbies here, such as skiing and travelling.



Santiago SILVERO-GARRO is a member of the Spanish Guardia Civil with over 28 years of service and has been appointed as Crime Adviser in **EUPM SIPA's Regional Office, Sarajevo**. He started his career in 1979, working later as the Chief of a Criminal and Investigations Team, the Chief of the Environmental Protection Unit and more recently as the Deputy Chief of Security and Protection Unit in Madrid, with responsibility for over 14 National Embassies. This is his fourth time in BiH (IPTF in 1996 and then again in 1999, 2002 and EUPM in 2003) and is amazed by the progress made in the country throughout these years. In his free time, Santiago loves watching and playing football, but also rugby, especially since his sons is one of the players!



TURKEY



Mehmet S. OZCAN recently joined the **Regional Office in Tuzla** as a HR and Internal Control Adviser. He is a Chief Inspector with the Istanbul Police, having spent 12 years in a variety of roles and a keen member of the IPA since 1999. Mehmet is an expert in body language, a discipline that he frequently teaches at the Police College. He is currently studying towards a PhD (Doctorate degree) at the Faculty of International Relations and Political Science, researching on European Affairs. Mehmet looks forward to devoting his experience to the Regional Office in Tuzla. He is married, with a six-year-old daughter, and lives in Istanbul.



Mustafa Sadi TORUN joined the Field Office in Bihac as a Crime Adviser on 23 May. Born in Nigde, he is a Turkish 'Gendarmerie' Officer with 14 years experience. After he graduated from the Turkish Military Academy in 1995, he worked as a Company Commander at the Ranger Company fighting organised crime and terrorism in various cities. He is a system and computer engineer with a master's degree in educational science, and worked as a Network Manager at the Gendarmerie Headquarters. He likes dancing, especially salsa, travelling and playing football.



Ziyaddin KAYGUSUZ has recently joined the **Sarajevo Regional Office** as a Crime Adviser. Graduating from the Turkish National Police Academy in 1990, he has since had a very varied policing experience working in the Public Order Unit of the Ankara City Police Department before moving to the crime scene investigation unit. Two years later, he went to Beirut and worked there as a VIP Officer/Security Attache from 1995 till 1998. In 2005 he was transferred to Erzurum (North-East Turkey), where he was appointed Chief of the Crime Scenes Investigation Unit. Before joining EUPM he was deployed to the Police Internal Affairs Unit of the Turkish National Police as a law advisor. Ziyaddin is a Chief Superintendent with a Master's degree in Crime Scene Investigation. He is married with three children. ■